

Dr Arun Shetty
Dr Claire James
Dr Laura Skinner
Dr Sarah Parish
Dr Audrey Russell

Apple Tree Medical Practice

4 Wheatsheaf Court
Burton Joyce
Nottingham
NG14 5EA
Tel 931 2929
(at all times)

NEWS AND UPDATE

NEWS AND INFORMATION

(by Debi Rattray, Practice Manager)
www.appletreemmedicalpractice.co.uk

Help us to help you

Please contact the practice after 11 am for all non-urgent queries, to book routine appointments and all results. This leaves the phone lines free for morning emergency appointments and requests.

GP Appointments

We are aware that sometimes our GP's over run on their appointments and this can make your wait seem longer.

Help us to help you

To try and alleviate this we need your help with the following.

- If you are running late, please call the surgery, it maybe that we will need to reschedule your appointment for later in the day. Sometimes the GP will be able to see you next, sometimes they will not, it does depend how busy we are on the day.
- If you need to discuss more than one item with your GP please book a double appointment or make a separate appointment at a different time.
- Please make timely appointments. Please do not leave it until the last minute to book medication reviews, it will be indicated on your prescription if you need a review with a GP before we can issue your prescription again, when you see this highlighted please call and book, don't leave it until the last minute, as you may not be able to get the appointment you desire.

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If you register for online services you will be able to order repeat medication online. To sign up come in to reception with photographic identification to get a user name and password